



## **SERVER**

What's your passion? Whether you're into sports, shopping or karate, at VIP Hospitality Group we're interested in YOU. At VIP, we look for people who are wired to share our core values – vision, integrity, passion, and humility. Are you able to apply the same amount of care and passion to your career as you do to your hobbies - placing our guests at the heart of everything you do? If this is you, VIP Hospitality Group would be honored to have you join our friendly and professional team.

### **JOB OVERVIEW**

Servers provide friendly, responsive service to create an exceptional dining experience for all of our guests. Each server's primary objective is to show our guests such a marvelous time, they will want to return again and again.

### **DUTIES AND RESPONSIBILITIES**

- Welcome and greet guests. Make all our guests feel comfortable and let them know you're there to personally take care of them.
- Inform guests of specials and menu changes.
- Make recommendations you genuinely feel your guests will enjoy.
- Answer questions about our food, beverages and other restaurant functions and services.
- Take food and beverage orders from guests, enter orders in our point-of-sale system to relay orders to the kitchen and bar.
- Deliver food and beverages from kitchen and bar to guests in a timely matter.
- Perform side work at the start and end of each shift as required by service station assignment.
- Maintain clean service areas.
- Monitor and observe guests dining experience. Ensure guests are satisfied with the food and service. Respond promptly and courteously to any requests.
- Prepare final bill, present check to guest, accept payment, process credit card charges or make change (if applicable).
- Be ready and willing to assist fellow servers as situations arise.
- Be ready and willing to assist with clearing and resetting tables.
- Thank guests for their visit and invite them to return.

### **QUALIFICATIONS AND REQUIREMENTS**

- Must speak fluent English
- Flexible work schedule
- May be required to work nights, weekends and/or holidays
- Frequently in a standing position for long periods of time

### **BENEFITS:**

- Bonus/Incentive programs
- Upward mobility/advancement opportunities
- Health benefits for full-time associates
- Paid time off
- Hotel room discount access

So what's your passion? Please get in touch and tell us how you could bring your individual skills to VIP Hospitality Group.

*VIP Hospitality Group is an equal opportunity employer Minorities / Female / Disabled / Veterans*